ಭಾರತೀಯ ಮಾಹಿತಿ ತಂತ್ರಜ್ಞಾನ ಸಂಸ್ಥೆ ಧಾರವಾಡ
भारतीय सूचना प्रौद्योगिकी संस्थान धारवाड़
INDIAN INSTITUTE OF INFORMATION TECHNOLOGY DHARWAD
[Institute of National Importance by Act of Parliament]

Date: 29.10.2026

CORRIGENDUM / ADDENDUM

Applicable to both Mess-1 and Mess-2

Tender Nos.:

1. GEM/2026/B/8172234
2. GEM/2026/B/8172281

Subject: Corrigendum / Addendum to the Tenders for Operation of Students' Mess-1 and Mess-2 at IIIT Dharwad.

With reference to the above-mentioned tenders for the Operation of Students' Mess-1 and Mess-2 at IIIT Dharwad, the following Corrigendum / Addendum are hereby issued. These shall be read in conjunction with the respective original Tender Documents and shall be applicable to both Mess-1 and Mess-2, wherever relevant.

1. Gala Dinner – Non-Vegetarian Items

Non-vegetarian food items served during the monthly Special Dinner / Gala Dinner shall be provided on an unlimited basis, subject to the approved menu and the terms and conditions of the Tender Document.

2. Regular Egg Items

Egg items served during breakfast, lunch, evening snacks and dinner shall be provided as per the menu.

3. Eligibility Conditions for Submitting Bids – Point No. 3(a)

With reference to Eligibility Conditions for Submitting Bids, Point No. 3(a) of the Tender Document, it is clarified that experience of eleven (11) months shall also be considered as meeting the minimum requirement of one (1) year for the purpose of eligibility under the said clause.

4. Eligibility Conditions – Part A, Point Nos. 3(a) and 3(b)

With reference to the eligibility conditions prescribed under Part A – Instructions for Bidders, Point Nos. 3(a) and 3(b), it is hereby clarified that experience in operating hostel mess services shall be considered for fulfilling the prescribed eligibility criteria.

Experience in operating canteens, cafeterias, food courts or other similar food service establishments shall not be considered as qualifying experience under the said criteria.

5. Institute Usage Charges

The successful caterer shall pay Institute usage charges at the rate of ₹60/- (Rupees Sixty only) per student per month for the use of the basic facilities provided by the Institute, in accordance with the terms and conditions of the agreement.

The usage charges shall be calculated based on the actual number of students who avail both lunch and dinner in the respective mess during the relevant month.

6. Special Dinner / Gala Dinner

The Vendor shall provide a Special Dinner / Gala Dinner once every month for approximately 1,250 students, comprising 750 students from Mess-1 and 500 students from Mess-2.

The Special Dinner / Gala Dinner may be arranged at either Mess-1 or Mess-2, as decided by the Institute. Payment (Regular/normal) shall be made to the Vendor of the mess where the Special Dinner is arranged, based on the actual number of students attending the Special Dinner, irrespective of their regular mess allocation.

The Special Dinner shall be conducted in accordance with the provisions of the Tender Document relating to menu approval, quality, hygiene, food safety, special chef arrangements and other applicable conditions.

7. Student Choice of Mess for Breakfast and Evening Snacks

Students shall be free to choose either Mess-1 or Mess-2 for breakfast and evening snacks on a daily basis. They shall not be required to avail breakfast or evening snacks only at the mess in which they are registered.

The Vendor shall make necessary arrangements to estimate the number of students expected to avail breakfast and evening snacks on a daily basis and shall maintain the required attendance records.

The provisions of the Tender Document relating to monthly registration, mess allocation and attendance tracking shall continue to apply.

8. Assured Student Strength and Payment of Invoices

For the purpose of payment of invoices, 90% of the allocated number of students per month in each mess shall be considered

Payment shall be made for 90% of the allocated number of students. The remaining 10% of the allocated number of students shall be paid based on actual attendance, subject to verification by the Institute.

Example:

If 500 students are allocated to a mess for a particular month, payment shall be made for 90% of the allocated strength, i.e., 450 students. Payment for the remaining 10%, i.e., 50 students, shall be made based on actual attendance, subject to verification by the Institute.

9. Experience-Based Evaluation – Maximum 24 Marks

The bidder's experience in providing catering / mess services to Academic Institutions, Government Institutions or Public Sector Organisations during the period from 2021 to 2026 shall be evaluated based on the number of students served, duration of service and number of institutions, subject to the maximum marks prescribed below.

Sl. No.	Catering Experience	Maximum Marks
a)	Providing catering services to 401 students and above for a minimum of 3 years during 2021–2026 in 2 to 4 Academic Institutions / Government Institutions / Public Sector Organisations.	24 (2 marks per year per institution, on a pro-rata basis)
b)	Providing catering services to 201–400 students for a minimum of 3 years during 2021–2026 in 2 to 4 Academic Institutions / Government Institutions / Public Sector Organisations.	18 (1.5 marks per year per institution, on a pro-rata basis)
c)	Providing catering services to 101–200 students for a minimum of 3 years during 2021–2026 in 2 to 4 Academic Institutions / Government Institutions / Public Sector Organisations.	12 (1 mark per year per institution, on a pro-rata basis)
d)	Providing catering services to 100 students or less.	0

The bidder shall submit supporting documentary evidence, including work orders and performance certificates, for the experience claimed.

The marks awarded shall be proportionate to the duration of service and the number of qualifying institutions, subject to the maximum marks prescribed for the respective category.

10. Performance Report – Annexure XIII

The revised Performance Report attached as Annexure VIII shall be used for assessing the bidder's past performance in catering / mess services.

The Performance Report shall be duly completed and certified by the concerned Academic Institution / Government Institution / Public Sector Organisation.

The Institute reserves the right to verify the performance certificates and the information furnished by the bidder.

11. Presentation Evaluation – Maximum 15 Marks

The presentation shall be evaluated for a maximum of 15 marks as detailed below:

Sl. No.	Evaluation Criteria	Maximum Marks
1	Strengthening food quality, hygiene and safety standards	2
2	Adoption of technology-driven and efficient mess management practices	2
3	Procurement and use of high-quality materials and ingredients	2
4	Promoting balanced nutrition and healthy dietary practices	2
5	Transparency, monitoring, feedback and accountability mechanisms	2
6	Capacity building and regular training of mess and kitchen staff	1
7	Food wastage reduction and sustainable practices	2
8	Continuous improvement in student dining experience and mess operations	2
	Total	**15**

The marks awarded for the presentation shall be included within the technical evaluation marks. The overall evaluation shall continue to be carried out in accordance with the existing tender provisions, namely:

- Technical weightage: 30%
- Financial weightage: 70%
- Maximum technical marks: 100

The presentation shall not be treated as an additional weightage over and above the existing technical and financial evaluation weightage.

Note: All other terms and conditions of the original Tender Document shall remain unchanged.

ANNEXURE – XIII

PERFORMANCE REPORT

(To be filled in by the concerned Academic Institution / Government Institution / Public Sector Organisation)

1. General Details

Sl. No.	Particulars	Details
1	Name of the Institution / Organisation	
2	Address of the Institution / Organisation	
3	Name and Designation of the Reporting Officer	
4	Contact Number and Email ID	
5	Name of the Catering Agency / Contractor	
6	Contract / Work Order Number and Date	
7	Period of Catering / Mess Services	From _____ to _____
8	Approximate Number of Students Served	
9	Nature of Services Provided	Breakfast / Lunch / Evening Snacks / Dinner
10	Whether the services are completed or ongoing	Completed / Ongoing

2. Performance Assessment

Kindly evaluate the performance of the catering agency based on the services provided during the above-mentioned period.

Sl. No.	Performance Parameter	Grading
1	Quality, taste and quantity of food served	
2	Hygiene and sanitation maintained in the kitchen and dining area	
3	Timely preparation and serving of meals	
4	Compliance with the approved menu	

5	Behaviour and service of catering staff	
6	Overall satisfaction with the catering services	

3. Overall Performance Grading

Please select the appropriate grading:

Grading	Select
Excellent	☐
Very Good	☐
Good	☐
Fair	☐
Poor	☐

4. Remarks / Comments

5. Certification

This is to certify that the above-mentioned catering agency has provided catering / mess services to our Institution / Organisation during the period stated above. The performance assessment provided herein is based on our experience with the agency during the said period.

Date: _____

Place: _____

Signature of the Reporting Officer: _____

Name: _____

Designation: _____

Official Seal of the Institution / Organisation

Institute of Information Technology Dharwad
Ittigatti Road, Near Sattur Colony, Dharwad - 580 009. Karnataka India

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