

Chetan Khosla

Chairman- Suryo Jasvi Group, Bangalore, India -560076

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Summary

An Entrepreneur with a strong corporate foundation, adept at leading diverse operational teams within leading global organizations. **Driven by a mission to build scalable, learning, extraordinary organizations that create massive value for the world.** Skilled in Operational Excellence, Problem Solving & Organizational Culture. Serving as Board Member – PACT India, an NGO that serves Orphaned & Abandoned Children and volunteers in Industry Associations such as NASSCOM.

Skills

Capacity Planning
Training & Mentoring
Keppner & Tregoe Problem Solving
Six Sigma
Theory Of Constraints
Automation Tools (n8n)

COPC
Business Intelligence Tools
Consultative Sales
Project Portfolio Management
Forecasting Techniques
AI Tools
Blue Ocean Strategy

Experience

Suryo Jasvi Group of Companies | Bangalore | India
Chairman & Founder
Dec-2010 to Current

- Articulated the 5 Pillar Strategy for the Group & Developed a unique culture binding the Group.
- Built the group with diverse interests in Aerospace & Defence Manufacturing, Software Products & Business Management Services generating direct employment of **700+ Suryo Jasvis**.
- Launched Companies including Trasccon Interconnection Systems, Wyzmindz Solutions, Yocoya, RAAAI, IDAMTAT, Asteya Services catering to different Industry sectors
- Launched software products such as TransMon, AutoSherpas, Syntheta, Source Buddy, GetaPCS, Divas

Aegis BPO | Bangalore | India
Vice President - Quality, Process Engg & WFM
Oct -2008 to Dec-2010

- Led a Team of 1000 supporting 45000 FTEs across India, Philippines, Sri Lanka & South Africa
- Responsible for WFM Capacity Planning, COPC, Six Sigma & Quality of Customer Processes.
- Setup centralized WFM & Capacity Planning Function

	- Introduced innovations such as “Flexible Manpower & Capacity” as well as “Brilliant at Basics” - Trained Key Leadership personnel on COPC, Six Sigma & Forecasting Techniques.
QAI Global Bangalore India Principal Consultant – ITES/BPO 03/2005 – 10/2008	Conducted and led 55+ COPC audits for customer service organisations across the globe. Trained 3000+ leaders on Operational Excellence Methodologies such as COPC, 6 Sigma, WFM & Quality - Consulting assignments for Industry leaders such as Genpact, Citibank, FirstSource, Wipro, Intelenet, Aegis, HP etc. - Designed and Deployed the Quality Organization Structure Achieved the First and Only ever COPC Gold Certification across the World for Accenture. - Program Managed cross functional projects that generated a customer impact of \$83 million - Spearheaded Multiple Strategic Projects, one of which won recognition as a Pinnacle Project by Global CFO. - Conceptualised and led deployment of Six Sigma metrics for FRCE, enhancing operational efficiencies
Accenture Bangalore India Gen. Mgr -Quality Sep-2003 to Mar-2005	
American Express (FRCE) New Delhi Senior Team Leader - Global Quality Jul-2001 to Aug-2003	- Pioneered 6 Sigma deployment for LG Electronics India - Mentored over 40 Six Sigma Projects across all functions & department - Deployed Management Methodologies such as Re-Engineering, KPIs Achieved Gold Award for 6Sigma competing across all LG subsidiaries - Directed Teams in Industrial Engineering & Process Engineering - Conceptualized & Deployed Flexible Manufacturing Systems - Established buffing plant, boosting capacity from 250 to 2000 cpd.
LG Electronics India Head – Super A Team Oct-1997 to Jun-2001	
Timex Watches Ltd Engineer Jul -1994 to Oct-1997	

Education & Professional Certifications

BE (Mechanical) - First Division -1995	Delhi College Of Engg Delhi India
6 Sigma Black Belt - 1999	LG Electronics India Ltd
6 Sigma Black Belt - 2001	American Express
COPC Registered Coordinator-2003	COPC
Organization Development Expert -2025	Management Innovations

Interests, Pursuits & Core Beliefs

- Yoga, Meditation & Advaita, Artificial Intelligence & Innovation
- Our Value is determined by how much we can give and help. “Be the Light & Spread the Light”